

MyConcern[®]

A simple, safe and secure safeguarding solution

Record and manage all safeguarding concerns

Identify emerging patterns

Evidence the positive impact of your safeguarding strategy

Save time and money

Who benefits?



Headteachers



Designated Safeguarding Leads



Teachers



Students



Governors



Multi-Academy Trusts

oneteamlogic
Safeguarding in Education

myconcern

!

SIMS

helping schools inspire

Commercial Partner 2017/18

An effective safeguarding solution for schools

MyConcern is a simple, safe and secure solution for recording and managing all safeguarding concerns in schools.

Direct integration with SIMS avoids double-keying of data and enables staff to easily record a safeguarding concern and helps the safeguarding lead identify any emerging risks and trends. It also equips you to assess each concern and manage any ongoing action that needs to be taken.

As a paperless solution, it provides a clear and auditable evidence for Ofsted, Estyn and ISI inspections and gives a school the tools to meet all of its safeguarding obligations.



Why choose MyConcern?



Simple and easy to use

Staff can easily record and manage any safeguarding concerns as they occur, safe in the knowledge that the Designated safeguarding lead (Designated senior person in Wales (DSP) has been alerted. Staff can support their written concerns with body maps, which enable them to record the position of physical marks or injuries on age appropriate body maps.



Manage and prioritise concerns

The safeguarding lead has additional access to support the management, prioritisation and ongoing actions that need to be undertaken. MyConcern automatically builds a chronology for all concerns and enables the safeguarding lead to set a colour coded 'Level of Need' for individual students to reflect their needs/risk.



Identify emerging risks

As MyConcern is integrated with SIMS, it pulls the relevant student information across to automatically create student profiles. Comprehensive data dashboards then enable the early identification of safeguarding risks and trends across a wide range of concerns.



Share Information Securely

Schools can facilitate joint working and information sharing with trusted partners and colleagues, by adding them as team members to a specific concern or student profile in MyConcern. This promotes a complete picture of an individual's well-being and enables the relevant team members to act when required.



Powerful reports

Powerful reporting tools provide clear and auditable evidence for all stakeholders including Ofsted, Estyn, ISI and senior leaders. Reports can be created on any combination of categories of concern or student information over a fixed or dynamic time period. Typical reports schools can perform include a breakdown of 'total concerns by month', 'concerns by category', 'termly governor report', 'behaviour and attendance', 'total Year 9 concerns' and many more.



Secure Access

All data is held in secure, resilient UK data centres approved by the DfE. The MyConcern Mobile App provides secure two-factor authentication for schools looking to further enhance the security of their information.

Screenshots

Whole school reporting

Multiple dashboards can be created to fit your school or group's structure and specialist roles.

- Create reports about individuals, registration groups, year groups or the whole school
- Select an individual category or a combination of concern types
- Set fixed or dynamic dates
- View your favourite reports on your data dashboard
- Choose from a variety of report styles
- Save and re-use regular reports in your catalogue
- Download reports for the Governing Body
- Automatically share data with a MAT or trusted external partners.



“Now that we have every school in the area using MyConcern, we have a great opportunity to share information in a secure environment and enhance safeguarding arrangements across all of our schools.”

Chair, Chesil Education Partnership

“The software effectively pays for itself in productivity savings! This is in addition to the improved safeguarding management and peace of mind that it brings.”

Headteacher, Barnet

Concern ID	Concern Summary	Class	Categories	Reported By	Reported At	Associated People	Ongoing Group	Status
2017-8579	Heather came into school with bruising on her arms	M	None	Alexander J Telford	8/2/17 14:21	Heather Heather	DSLs	Recorded
2017-8577	Mum dropped Chloe off drunk	7E	None	Shel Powers	8/2/17 10:40	Chloe Fisher	DSLs	Recorded
2017-8568	Chloes mum came to school smelling of alcohol	7E	None	Shel Powers	8/2/17 12:29	Chloe Fisher	DSLs	Recorded
2017-8564	Megan came into school today with a badly bruised right eye	7C	None	Martin Baker	5/2/17 22:26	Megan Davies	DSLs	Recorded
2017-8559	Alex came into school this morning with a bruised left eye	H	None	MP Baker	1/2/17 10:42	Alex Crane	DSLs	Recorded
2017-8492	Abdul came into school with a bruise	11E	None	Michael Dismville	6/1/17 15:19	Abdul Sattar	DSLs	Recorded
2017-8477	Andrew came into school very upset this morning and said his Mum and Dad had been fighting at home	10C	None	Michael Dismville	2/1/17 21:29	Andrew Bristol	DSLs	Recorded

Designated safeguarding lead dashboard

Your schools designated safeguarding lead is immediately notified of all new concerns as they arise, which can be flagged based on the severity of the case. This easy to use functionality reduces admin time and makes the pupil central in decision making.

FIND OUT MORE

To learn more about MyConcern visit: www.capita-sims.co.uk/MyConcern

Reporting concerns

The simple and intuitive system allows staff to quickly and easily report concerns.

Schools reported that **40% or more** of students showed mental health/well-being issues in the last 12 months*



* Source: Keeping young people in mind, ASCL 2016



Your questions answered

Is my data secure?

Yes. Data is stored securely online. MyConcern is ISO 27001 Information Security Management certified. MyConcern has also obtained Cyber Essentials Plus accreditation, which complies with all GDPR requirements, giving you peace of mind that your processes are compliant.



Does MyConcern support the Ofsted Inspection Framework?

Yes. MyConcern is populated with 86 'Categories of Concern' which reflect all of the safeguarding issues listed in 'Keeping Children Safe in Education', the Ofsted Inspection Framework and categories suggested by user groups. These categories are kept under constant review.

Can files be uploaded and linked to records?

Yes. Documents, minutes, referral forms and other types of media can be uploaded and linked to the relevant record. This minimises the need for paper records and centralises all relevant and supporting information.

Can MyConcern support safeguarding professional development?

Yes. MyConcern includes all of the safeguarding guidelines for staff to reference. MyConcern is constantly updated to reflect good practice and 'lessons learned', including those from Serious Case Reviews, allowing staff to continually enhance their safeguarding training.

Who benefits and how?



HEADTEACHERS

Headteachers can maintain an overview of all safeguarding concerns and demonstrate the positive impact of their safeguarding strategy.

DESIGNATED SAFEGUARDING LEADS

The designated safeguarding lead receives an automatic notification whenever a new concern is raised and is provided with a wide range of tools to help prioritise and manage concerns.

TEACHERS

Teachers can easily record any safeguarding concern and access key safeguarding guidance and local policies.

STUDENTS

MyConcern supports the safeguarding and well-being of students, helping them to thrive in school and improve performance.

GOVERNORS

Governor Bodies and the designated safeguarding governor can access 'real time' reports on issues and trends

MULTI-ACADEMY TRUSTS

MyConcern's powerful Multi-Establishment Data Dashboard gives a MAT a complete overview of the safeguarding activity in its schools.

Want to know more about MyConcern?

Telephone: **0800 170 1738**

Email: **info@capita-sims.co.uk**

Web: **www.capita-sims.co.uk/MyConcern**



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