

MyConcern[®]

SIMS

A SECURE AND TRUSTED,
QUEEN'S AWARD-WINNING
PASTORAL AND
SAFEGUARDING SOLUTION

Record and manage all
pastoral, well-being and
safeguarding concerns

Save time and money

Evidence the positive
impact of your well-being/
safeguarding strategy

Identify emerging patterns

SIMS

Commercial Partner
2018/19

oneteamlogic
Safeguarding in Education

myconcern

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INDEPENDENT AND INTERNATIONAL

AN EFFECTIVE PASTORAL AND SAFEGUARDING SOLUTION FOR INDEPENDENT SCHOOLS

MyConcern is a simple, safe and secure solution for recording and managing all well-being, pastoral and safeguarding concerns in schools.

Direct integration with SIMS avoids double-keying of data and enables staff to easily record a well-being concern and helps the Pastoral/Safeguarding Lead identify any emerging risks and trends. It also equips you to assess each concern and manage any ongoing action that needs to be taken.

As a paperless solution, it provides a clear and auditable evidence for ISI (or other) inspections and gives a school the tools to meet all of its duty of care obligations.



WHY CHOOSE MYCONCERN?

SIMPLE AND EASY TO USE

Staff can easily record and manage any well-being concerns as they occur, safe in the knowledge that the appropriate staff member has been alerted. Staff can support their written concerns with file uploads (which can include screen shots, PDF'S, Meeting notes).

MANAGE AND PRIORITISE CONCERNS

The Pastoral/Safeguarding Lead has additional access to support the management, prioritisation and ongoing actions that need to be undertaken. MyConcern automatically builds a chronology for all concerns and enables easy triage, management, and delegation or tasks. It also allows 'Level of Need' to be set for individual students (which reflects their needs/risk).

IDENTIFY EMERGING RISKS

As MyConcern is integrated with SIMS, it pulls the relevant student information across to automatically create student profiles. Comprehensive data dashboards then enable the early identification of safeguarding risks and trends across a wide range of concerns such as emotional health/well-being, self-harm and eating disorders. Attendance data is also pulled through from SIMS, and monitored students are flagged within the SIMS dashboard, which allows staff to know there is an ongoing issue.

SHARE INFORMATION SECURELY

Schools can facilitate joint working and information sharing with trusted partners, colleagues and healthcare professionals, by adding them as team members to a specific concern or student profile in MyConcern. This promotes a complete picture of an individual's wellbeing and enables the relevant team members to act when required.

POWERFUL REPORTS

Powerful reporting tools provide clear and auditable evidence for all stakeholders including external inspectors and senior leaders. Reports can be created on any combination of categories of concern or student information over a fixed or dynamic time period. Typical reports include a breakdown of 'total concerns by month', 'concerns by category', 'termly governor report', 'behaviour and attendance', 'total Year 9 concerns' and many more.

SECURE ACCESS

All data is held in secure, resilient UK data centres approved by the DfE. The MyConcern Mobile App provides secure two factor authentication for schools looking to further enhance the security of their information.

SCREENSHOTS

Whole school reporting

Multiple dashboards can be created to fit your school or group's structure and specialist roles.

- Create reports about individuals, registration groups, year groups or the whole school
- Select an individual category or a combination of concern types
- Set fixed or dynamic dates
- View your favourite reports on your data dashboard
- Choose from a variety of report styles
- Save and re-use regular reports in your catalogue
- Download reports for the Governing Body
- Automatically share data with trusted external partners.

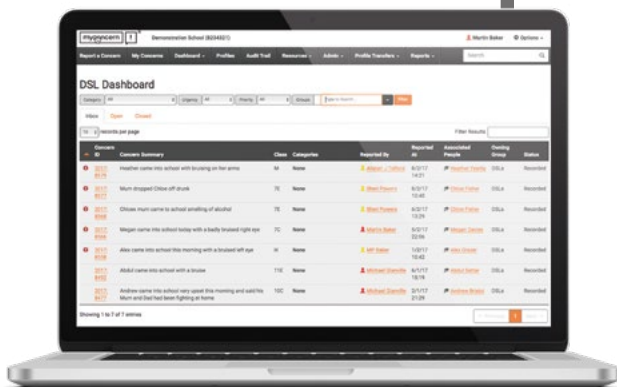


"THE FACT THAT WE CAN CREATE A TEAM AROUND THE CHILD WITH THIS SYSTEM IS INVALUABLE, EVERYONE THEN KNOWS WHAT HAS BEEN AND NEEDS TO BE DONE, WHICH IS MOST REASSURING."

Pastoral Lead, Surrey

"THE SOFTWARE EFFECTIVELY PAYS FOR ITSELF IN PRODUCTIVITY SAVINGS! THIS IS IN ADDITION TO THE IMPROVED SAFEGUARDING MANAGEMENT AND PEACE OF MIND THAT IT BRINGS."

Headteacher, Barnet



Pastoral/Safeguarding Lead dashboard

Your schools Pastoral/Safeguarding Lead is immediately notified of all new concerns as they arise, which can be flagged based on the severity of the case. This easy to use functionality reduces admin time and makes the pupil central in decision making.

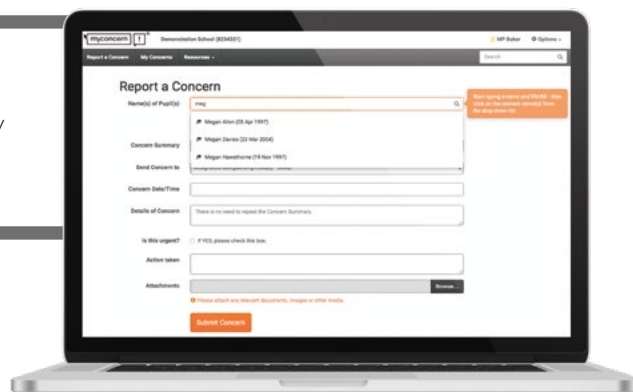
FIND OUT MORE

To learn more about MyConcern visit: www.capita-sims.co.uk/MyConcern

Schools reported that 40% OR MORE of students showed MENTAL HEALTH/ WELLBEING ISSUES in the last 12 months*

Reporting concerns

The simple and intuitive system allows staff to quickly and easily report concerns.



* Source: Keeping young people in mind, ASCL 2016

YOUR QUESTIONS ANSWERED

Is my data secure?

Yes. Data is stored securely online. MyConcern is ISO 27001 Information Security Management certified. MyConcern has also obtained Cyber Essentials Plus accreditation, which complies with all GDPR requirements, giving you peace of mind that your processes are compliant.

Does MyConcern support inspection frameworks?

Yes. MyConcern is populated with 180 'Categories of Concern' which reflect all of the safeguarding issues listed in 'Keeping Children Safe in Education', and categories suggested by user groups. These categories are kept under constant review.

Can files be uploaded and linked to records?

Yes. Documents, minutes, referral forms and other types of media can be uploaded and linked to the relevant record. This minimises the need for paper records and centralises all relevant and supporting information.

Can MyConcern support professional development?

Yes. MyConcern includes all of the safeguarding guidelines for staff to reference. MyConcern is constantly updated to reflect good practice and 'lessons learned', including those from Serious Case Reviews, allowing staff to continually enhance their safeguarding training.

WHO BENEFITS AND HOW?

HEADMASTERS AND PRINCIPALS



Headteachers and principals can maintain an overview of all pastoral and safeguarding concerns and demonstrate the positive impact of their safeguarding and well-being strategy.

PASTORAL/SAFEGUARDING LEADS



The Pastoral/Safeguarding Lead receives an automatic notification whenever a new concern is raised and is provided with a wide range of tools to help prioritise and manage concerns.

TEACHERS AND OTHER PASTORAL STAFF



Teachers can easily record any pastoral/safeguarding concern and access key safeguarding guidance and local policies.

STUDENTS



MyConcern supports the safeguarding and wellbeing of students, helping them to thrive in school and improve performance.

GOVERNORS



Governor Bodies and the safeguarding governor can access 'real time' reports on issues and trends.

WANT TO KNOW MORE ABOUT MYCONCERN?

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WEB: www.capita-sims.co.uk/MyConcern



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